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Customs Compliance Manager (AMR)

Houston

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Reference ID
R45677

Updated
20/12/2021

Employment Type

Full time

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Experience level

Experienced Professionals

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Country

United States

City/State

Houston

Work Location

Houston

The Role

What's the role -

The Customs Compliance Manager ensures that Shell Chemicals is compliant with all Trade Control and fiscal regulations both internal and external to Shell. This position supports internal stakeholders in Shell Chemicals (Supply, Customer Centre, Logistics, Marine, Commercial), with respect to regulatory compliance related to International Trade, import / export transactions and cross border movements.

The Compliance Manager is accountable for regulatory trade compliance which includes US and Canada Customs import/export requirements, Free Trade Agreements, Drug precursor (DEA), and Dual-use product controls, in addition is the Chemicals contact for US Customs CTPAT Trade Compliance and related programs.

The Customs Compliance Manager is responsible for the development and maintenance of relationships with internal specialists (Product Stewardship and Product Quality), Shell's Advisory Network for Trade Controls, Indirect Tax, Legal, Customs and the Global Chemicals Compliance Network. External stakeholders can include but are not limited to, Customs Authorities, DEA, BIS, Customs Brokers, freight forwarders and industry networks.

The Customs Compliance Manager is responsible for initiating and coordinating processes and procedures, effectively monitoring to ensure implementation with intent to increase regulatory compliance and understanding of risk/exposure and to initiate best practices.

Principal Responsibilities

- Ensure customs clearance, declarations and payments are in compliance with US and Canadian Customs requirements (valuation, HS classification, country of origin, recordkeeping, etc.)

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- Partner with other functions within (HSSE, Logistics, Product Stewardship) Shell Chemicals to provide guidance from a trade compliance perspective.
- Identify duty recovery opportunities (Drawback, GST, remissions, etc.)
- Oversee Free Trade Agreement process, audit defense and management
- Manage Trade Agent contracts and performance and conduct QBRs
- Stay current with regulations and changes (retaliatory tariffs, USMCA, import/export regulations)
- Responsible for annual review of product classifications according to the World Customs Organization, Canada and US Harmonized Tariff Schedule, along with classification of any new products or materials.
- Develop, implement and maintain fit-for-purpose processes, controls and trainings as they relate to Customs Compliance.
- Knowledgeable on global regulations in relations to S. America, Europe and Asia import procedures.
- Implement and manage, as required, compliance programs and processes mandated by Group Trade Control Legal and the Downstream Trade Compliance Manager.
- Provide first-line Trade Compliance support, advice and expert guidance to CRCs, Supply and Commercial on import / export regulations, Incoterms and records management.

Special Challenges

- Rapidly changing and stricter regulations imposed by relevant Customs, Taxation, and other Government authorities
- Take an active role in contributing to training and best practice sharing with relevant stakeholders.
- Knowledge management and adherence to policies & processes in a dynamic environment.
- Managing Trade Compliance updates and programs rolled out by Group Trade Control Legal and DS Trade Control Manager (Trade Control Manual updates and procedures)

- Effectively manage relationships with various agencies and stakeholders in and outside of Chemicals.

Go to Shell Careers to develop and maintain working relationships with Canadian and US agencies, external specialists and internal Shell personnel to ensure Shell is current and in compliance **You hav**

Skills and Requirements

What we need from you -

- Must have legal authorization to work in the US on a full-time basis for anyone other than current employer.
- Minimum ten (10) years related work experience.
- Must have at least a Bachelor's Degree.
- Strong team player, relationship building, training, listening skills.
- Familiarity with ACE and CADEX functionality and reports
- Proactive and decision problem solver with good root cause analysis skills.
- Mastery of relevant Customs and Trade Compliance legislation.
- Flexible and open to change, eager to learn and develop.
- Ability to quickly understand and apply knowledge in addressing the new and often complex issues arising from regulatory requirements
- Extensive knowledge and broad experience in the fiscal, legal and regulatory aspect of the role
- Ability to effectively interact with stakeholders at all levels of the organization
- Familiarity with U.S. Department of Homeland Security programs including CTPAT Trade Compliance.
- Mastery of inherent risks associated with cross border shipments including monetary penalties and reputation risk.
- SAP knowledge preferred
- Holder of a U.S License for Customs Broker preferred

Company description

Shell is a global group of energy and petrochemical companies with about 84,000 employees across more than 70 countries. We aim to meet the world's growing need for more and cleaner energy solutions in ways that are economically, environmentally and socially responsible. We have expertise in exploration, production, refining and marketing of oil and natural gas, and manufacturing and marketing of chemicals. **You hav**

As a global energy company operating in a challenging world, we set high standards of performance and ethical behaviors. We are judged by how we act and how we live up to our core values of honesty, integrity and respect for people. Our Business Principles are based on these. They promote trust, openness, teamwork and professionalism, as well as pride in what we do and how we conduct business.

Building on our core values, we aspire to sustain a diverse and inclusive culture where everyone feels respected and valued, from our employees to our customers and partners. A diverse workforce and an inclusive work environment are vital to our success, leading to greater innovation and better energy solutions.

An innovative place to work

There's never been a more exciting time to work at Shell. Everyone here is helping solve one of the biggest challenges facing the world today: bringing the benefits of energy to everyone on the planet, whilst managing the risks of climate change.

Join us and you'll add your talent and imagination to a business with the power to shape the future – whether by investing in renewables, exploring new ways to store energy or developing technology that helps the world to use energy more efficiently.

A rewarding place to work

Combine our creative, collaborative environment and global operations with an impressive range of benefits and joining Shell becomes an inspired career choice.

We're huge advocates for career development. We'll encourage you to try new roles and experience new settings. By pushing people to reach their potential, we frequently help them find skills they never knew they had, or make career moves they never thought possible.

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