

Working at Freudenberg: "We will wow your world!" This is our promise. As a global technology group, we not only make the world cleaner, healthier and more comfortable, but also offer our 51,000 employees a networked and diverse environment where everyone can thrive individually. Be surprised and experience your own wow moments.



Freudenberg Home and Cleaning Solutions is a Business Group of Freudenberg and a leading global supplier of branded cleaning systems as well as household and laundry care products. The portfolio includes brands such as O-Cedar®, and Vileda®. The company employs more than 3,300 people and hosts a global distribution network.

Some of your Benefits







Flexible Work Models



Personal Development



Health Insurance



Vacation



Aurora, IL



Hybrid Work



Freudenberg Household Products LP (USA)

The Regional Customs Manager is responsible for Trade Compliance, Customs and Export Control processes and procedures for the North American Region ensuring the company is compliant to all governmental laws and regulations and Freudenberg internal policies.

REGIONAL CUSTOMS MANAGER AMERICA (F/M/D)

Responsibilities

- Ensure customs related processes and procedures of the regional legal entities and their documentation are compliant and always up-to-date.
- Administer, validate, and archive all import and export transactions. Maintain tracking and archiving system for all import and export documents from suppliers and carriers.
- Ensure all Customs Master Data, including classifications, are accurately documented, communicated, and maintained in SAP.
- Point of contact with customs authorities, lead the company responses to queries and audits (in close alignment with FHCS Global & CTC Corporate Customs functions), ensuring that the most cost effective and compliant solutions are identified.
- Proactively organize for corrective actions resulting from self-assessments and (internal and external) audits on customs processes.

Qualifications

- Bachelors degree in business or related field, plus at least 5 years of experience in a related position.
- Certified Customs Specialist (CCS) and/or Certified **Export Specialist (CES) required.**
- Experience with trade and customs federal regulations across US and Canada required (Mexico preferred).
- Experience with US ACE and CA CARM Portals.
- Strong knowledge of Incoterms, Tariff Classification, and Preferential Duty Treatment.
- Excellent Knowledge of the relevant MS Windows software (Excel, Word, PPT) and ERP systems (SAP strongly preferred), with ability to manage large data
- Strategic business acumen.
- Ability to travel 25-30%; mainly to Canada (Quebec and Toronto), some Germany.

- Maintain up to date knowledge of all import/export regulations (such as Rules of Origin, National Tax rules, incoterms).
- Own relationship with customs brokers ensuring accurate and timely processing of import/export declarations, post entry audit processes, KPI determination and tracking, and corrective actions.

The Freudenberg Group is an equal opportunity employer that is committed to diversity and inclusion. Employment opportunities are available to all applicants and associates without regard to race, color, religion, creed, gender (including pregnancy, childbirth, breastfeeding, or related medical conditions), gender identity or expression, national origin, ancestry, age, mental or physical disability, genetic information, marital status, familial status, sexual orientation, protected military or veteran status, or any other characteristic protected by applicable law.

Additional Information



Melissa Nolan
Talent Acquisition Manager, North America
Melissa.Nolan@fhp-ww.com