



Global Customs Lead – APAC, India, Australia

Role Summary/Purpose

GE is an equal opportunity employer, offering a great work environment, challenging career opportunities, professional training and competitive compensation.

The APAC/IN/AU Customs Leader supports all customs related matters to ensure full compliance of the region and individual country regulatory requirements for the Onshore Wind business within GE Vernova. This role supports the APAC/IN/AU Customs Compliance team and is a critical link to support governance and collaboration between corporate functions, service providers and regulatory agencies for import & export activities and special programs. The position will apply Lean Sigma principles and methodologies to support efficiency, competence, and compliance.

Essential Responsibilities

- Develop and implement strategy for Customs operations in the region, aligned with Global Customs Enterprise Standard.
- Serve as the internal Customs compliance and trade regulations subject matter expert for the region and conduct assessments of pending regulatory legislation to evaluate business impact.
- Support in the development, implementation and enforcement of guidelines, solutions and strategy to optimize Customs processes, cost-effective operations and facilitate compliance.
- APAC/IN/AU project lead to focus on continuous improvement and regulatory alignment.
- Develop and provide training to colleagues and stakeholders to maintain a high-level of compliance awareness and cultivate a culture of compliance and expertise within the geography.
- Oversight and enhancement of timely and accurate day-to-day Customs processes, including working with approved agents to support of daily customs clearances and shipment resolution.
- Oversight and support of internal and external audits.
- Act appropriately and expeditiously in response to any perceived customs and trade compliance infractions. Demonstrate critical thinking and flexibility to manage and solve these issues and ensure risk mitigation efforts.
- Support research and preparation of Customs rulings, post-entry amendments, Customs requests for information and related regulatory inquiries.
- Oversight of pre and post shipment audit review, inclusive of valuation, classification, country of origin and applicable special program documentation, for cross-border shipments.
- Provide expert-level knowledge of HS classification, valuation, free trade agreements, country of origin determination, ADD/CVD scope determinations, Incoterms, etc.
- Support oversight of Customs Broker management.
- Oversight and support of specialized trade programs including customs trusted trader partnership, Authorised Economic Operator (AEO), bonded warehouses, duty recovery claims, etc.
- Oversight of import and export permits & licensing and other regulatory agency determinations.

- Evaluate internal controls and champion key projects for implementing, executing, sustaining and maintaining Customs processes, procedures and corporate policies.
- Work with approved authorized providers and agents to support daily customs clearances and international transaction issue resolution.
- Manage customs requirements for CAPEX projects.
- Initiate and manage key performance indicators (KPI's) and metrics on duty, quality, savings, risks, and value creation for Compliance dashboards and reporting.
- Evaluate internal controls and drive implementation of recommended improvement plans.
- Regional representative for Customs Council.
- Shared oversight of regional Customs and Partner Governing Agency relationships.
- Perform other duties as assigned.

Qualifications/Requirements

- Bachelor's degree from an accredited university or college.
- Minimum of 5+ years of successful experience supporting Customs activities within APAC/IN/AU region.
- In-depth knowledge of APAC/IN/AU Customs Compliance regulations and government platforms.
- Wing to wing expertise across Customs processes.
- High proficiency in Microsoft Office applications (Word, Excel, Outlook, PowerPoint, Visio).

Desired Characteristics

- Highly motivated compliance professional with strong project management & leadership skills.
- Ability to thrive and adapt in a dynamic and fast-changing environment.
- Fluency in English both verbal and written.
- Excellent verbal and written communication skills.
- Demonstrated ability to analyze and resolve problems while using knowledge, experience and instinct to make accurate and timely decisions.
- Ability to work within a cross-functional and cross-cultural team located across global time zones.
- Demonstrated ability to support engagement at all levels of internal and external organizations.
- Experience in working with global teams and demonstrates a global mindset.