

Job Title: Customs Expert Import/ Export

At Tetra Pak we commit to making food safe and available, everywhere; and we protect what's good – protecting food, protecting people, and protecting the planet. By doing so we touch millions of people's lives every day. And we need people like you to make it happen.

Job Summary

We are creating a new organization with the aim to put a well-defined and standardized global Customs & Import operating model in place across all relevant dimensions, from compliance, customer service, operational efficiency to leveraging free-trade agreements and customs costs.

We are now looking for a professional Customs Expert who will perform execution of continuous improvement for all processes associated with import /export and ensure end-to-end daily activities defined into Customs RACI and compliance with all country rules and regulations. You will work directly with regional and local teams with operational/tactical customs activities (import and export flow).

This position is based in Vernon Hills, Illinois in US, reporting directly to Foreign Trade coordinator.

Tetra Pak is not considering applicants (Internal or External) who require international or domestic relocation.

Tetra Pak is not sponsoring work visas for this position.

What you will do

As Customs Expert, you will:

- Drive operational performance of import, export and transit activities
- Point of contact for local customs authorities
- Drive Operational interactions with brokers/ 3rd parties.
- Identify potential optimization regarding operating costs within your local/region and opportunities for reducing customs duty spend with the usage of applicable customs regimes
- Ensure end-to-end daily activities defined into Customs RACI and compliance with country rules and regulations
- Manage all escalated customs execution issues for customs area related to the daily operations
- Execution of continuous improvement for all processes associated with import /export and maintain control of all related and documented SOPs and working instructions (Soliciting and maintaining support data and documentation)
- Continuously monitor relevant Key Performance Indicators (KPIs) with partners in order to create visibility and to track their performance
- Identify opportunities to improve the quality of customs operations processes, compliance and efficiency
- Streamline customs operations processes where possible aligned with local businesses needs
- Communication with customs authorities to ensure compliance, answer queries and providing support to stakeholders engaged in cross-border activities.
- Proactively avoid or mitigate any potential business continuity or economic risk related to Tetra Pak operational structure and its customs transactions, by leading self-assessments and audits, quantifying potential risks and implementing corrective actions.
- Ensure the correct Tariff classification of goods imported and exported, maintain an updated catalogue of materials, with its corresponding technical sheets, pictures and specifications required to support the Tariff classification.
- Optimize the customs duties and VAT payments by defining mandatory rules to apply preferential duty rates and special programs per material codes and business and monitor compliance such rules. Perform the Customs Duties and VAT avoidance program
- Monitor changes and translate laws & regulations into executable rules, directions and guidelines and integrate them into day-to-day operations, either for Imports, Export, Virtual or any customs transaction or program, registry, or license obligation. Identify and address knowledge gaps through training and knowledge sharing

We believe you have

- Bachelor's degree in Foreign Trade or related field
- Above 5 years of experience in foreign trade.
- Domain in the Office package mainly Excel.
- Experience using Software or SAP is a plus.
- Good relationship and communication skills.
- Analytical, proactive and dynamic.
- Strong stakeholders' management.
- Spanish language will be a plus.

We Offer You

- A variety of exciting challenges with ample opportunities for development and training in a truly global landscape
- A culture that pioneers a spirit of innovation where our industry experts drive visible results
- An equal opportunity employment experience that values diversity and inclusion
- Market competitive compensation and benefits with flexible working arrangements

Apply Now

If you are inspired to be part of our promise to protect what's good; for food, people, and the planet, apply through our careers page at <https://jobs.tetrapak.com/>.

All qualified applicants will receive consideration for employment without regard to race, color, religion, sex, sexual orientation, gender identity, national origin, disability, or status as a protected veteran.
