

Career Opportunities: Manager, Trade Compliance (69078)

Requisition ID **69078** - Posted **09/22/2025** - **Riverview Campus**

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About Whirlpool Corporation

Whirlpool Corporation (NYSE: WHR) is a leading home appliance company, in constant pursuit of improving life at home. As the only major U.S.-based manufacturer of kitchen and laundry appliances, the company is driving meaningful innovation to meet the evolving needs of consumers through its iconic brand portfolio, including *Whirlpool*, *KitchenAid*, *JennAir*, *Maytag*, *Amana*, *Brastemp*, *Consul*, and *InSinkErator*. In 2024, the company reported approximately \$17 billion in annual sales - close to 90% of which were in the Americas - 44,000 employees, and 40 manufacturing and technology research centers. Additional information about the company can be found at [WhirlpoolCorp.com](https://www.whirlpoolcorp.com).

The team you will be a part of

The Manager of Trade Compliance will work as part of the Transportation and Trade Compliance team, collaborating with a wide range of internal and external stakeholders. This position is responsible for meeting the compliance and operational needs across the organization with a focus on compliance first and then balancing service and cost. This includes working closely with Whirlpool's internal customers, customs brokers, and 3rd party logistics providers to manage the company's inbound and outbound logistics network. Internally, the role requires cross-functional collaboration with government relations, legal, and global strategic sourcing and other internal process partners. The Manager will also oversee and guide both internal team members and external partners responsible for trade compliance.

This role in summary

The Trade Compliance Manager role is based in Benton Harbor, MI, and reports to the Sr. Manager Trade Compliance.

Your responsibilities will include

- Oversight of daily border clearance with Brokers & junior team members
- Assignment of Harmonized Tariff Codes (HTS) & approve the assignments of analysts
- Free Trade Agreement Qualification
- Foreign Trade Zone operational oversight to include audits of entry clearance
- Data Management and management of special Customs processes (e.g. Valuation Reconciliation)
- Support accurate financial reporting (Outlook, P4G, Profit Planning, Financial Close)
- Conduct regular internal audits and assessments of trade compliance practices to identify risks, gaps, and opportunities for improvement in compliance with import/export regulations
- Contribute to management systems refinement and methods to continually improve governance and data availability
- Engage with Procurement commodity teams, as well as process partners in Supply Chain, Government Relations, and Engineering, with reporting requirements to Sr Leadership
- Ensure compliance with all U.S. and Canadian import/export laws, including preparation, review, and submission of accurate customs declarations, shipping documents, responding, and reporting to government agencies (CBP, CBSA, etc.), while keeping abreast of evolving trade regulations
- Maintenance of Whirlpool's status in US Customs programs, including C-TPAT program, to maintain "best in class" supply chain security practices with heightened security and awareness throughout the supply chain for the shipment of finished goods, components, and service parts

Minimum requirements

- 5+ years of experience in Trade Compliance with familiarity/expertise to include tariff classification, duty assessment and/or country of origin determination
- Excellent Communication Skills
- Strong Analytical & Problem-Solving Skills
- Strong proficiency in the Google suite of tools & Microsoft Suite of tools
- Project Management Experience
- Bachelors degree

Preferred skills and experiences

- Licensed Customs Broker
- Proficiency in Trade Compliance Software & Tools
- Knowledge of Audit and Enforcement Practices
- Knowledge of SAP
- Experience in the broader supply chain and/or Procurement is a plus
- An individual should be adaptable to a fast-paced and demanding environment
- Demonstrated ability to work cross-functionally and lead process partners towards a common goal
- Ability to establish and build strong relationships with process partners in GSS and Government Relations
- Use problem-solving skills to find new and creative ways for process improvement and cost reduction
- Detail-oriented, but also able to see the "big picture"

Additional informationWhirlpool's Ways of Working

Our goal is to provide an environment that helps you bring your best to Whirlpool every day. While employees in this role work in-person Monday through Friday. We offer flexibility and industry-leading time-off benefits that will help you balance what's important at work and at home, including:

- Always On Flexibility - You will have the autonomy to manage personal, family, and outside-of-work commitments as needed.
- Two-Week Work from Anywhere - Minimum of one-week increments for a total of two weeks per year.
- Sabbatical - Four weeks paid leave after every five years of service.

#LI-NL1

Connect with us and learn more about Whirlpool Corporation

See what it's like to work at Whirlpool by visiting [Whirlpool Careers](#). Additional information about the company can be found on [Facebook](#), [Twitter](#), [LinkedIn](#), [Instagram](#) and [YouTube](#).

Whirlpool Corporation is committed to equal employment opportunity and prohibits any discrimination on the basis of race or ethnicity, religion, sex, pregnancy, gender expression or identity, sexual orientation, age, physical or mental disability, veteran status, or any other category protected by applicable law.

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